HOW BREEZE TRANSFORMED ONE OF THE LEADING LED COMPANY IN

A JOURNEY OF DIGITAL TRANSFORMATION OF NORDUSK LED INCREASING SALES BY 5X









Nordusk Scales its sales by 5X

A case study on automation and scaling of one of the largest LED manufacturer of India with BreezeERP

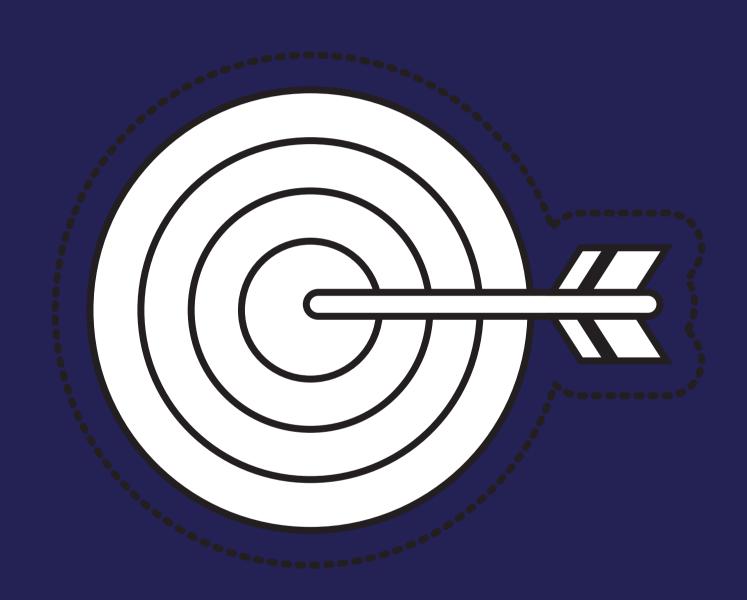




Nordusk comes under the aegis of The Karuna Group. Karuna Group is a Kolkata based company with turnover of over 15 billion INR. The group is associated with Distribution, Retail and Financial Services and has ventured into the LED lighting segment in 2015.

In a short span of about 2 years the brand has expanded from Bengal to Orissa, Bihar, Jharkhand and North Eastern states in the east to Maharashtra and Goa in the west and Rajasthan and Delhi in the north. They are also present in Andaman and Nicobar islands.





Challenges Nordusk Faced before Implimentaion of BreezeERP



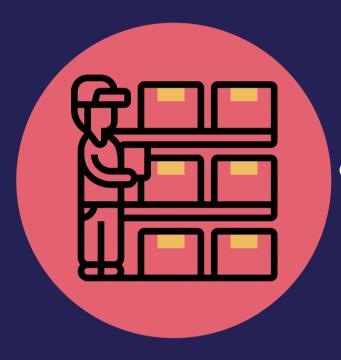
A Digital ERP















Manufacturer



To Shops in market to do Field Sales Each agent has multiple shops as targets Shop



NOWIMAGINE MANAGING 600+ FEILD AGENTS IN 60+LOCATIONS PAN

Complete process Pan India was managed manually with

- NO TRACKING
- NO MEANS TO VERIFY LOCATION
- PAPERBASED ORDER BOOKING
- NO WAY TO VERIFY OUTSTANDING







Due to lack of tracking and any visibility in sales, the company was bleeding expenses due to irregular attendance, unaccounted reimbursement, unknown credit history of shops and more.



NORDUSK approaches BreezeERP team with this problem Statement



The Problem Statements





We need to be able to track every move of our field agents even when he is in no internet service area.



We need to be able to pre-define: routes (PJPs), reimbursements and leaves. All going through a approval system based on hierarchy of the organisation



We want to be able to set a order limit based on Credit worthiness (Collection outstanding) of the shops



We want to capture new shops in a location and automatically add them to the ERP-CRM

The Solution



Implementation of the Distribution, FSM and order management modules of **BreezeERP** for **NORDUSK**





Features of BreezeERP implemented for NORDUSK





LIVE tracking

REAL TIME Map view and tracking of each field agent on MAP



Lead Directory

QUALIFIED Lead directory for seamless search and discovery of Leads for agents



Route Optimisation

13% time lost to DRIVING. Optimised route by Breeze reduces loss of time



Automated Reporting

Automated REPORTs with Route details, leads prospected and sales closed





Auto Search & Track LEADs

track where your shops are reach out at ease using GPS

Enrich LEADs Direct to CRM

Feed leads (shops) in one click to the CRM

ORDER in a Click

Product catalogue and one click order creation - save time.

Use APP offline

Access all features in offline mode

Set Reminders for Meetings

Set Reminders so that you never miss a meeting





Distributer/Retailers Master



IMEI Based login authentication



Opening and Closing Stock tracking



Travel Reimbursement management



Product Pricing



OTP based verification



Order Booking Item-wise



Visit/Revisit statistics with Photo option



Invoice/Supply update



Employees Home location login restriction



Roles and rights configuration



IDLE time alert





The Outcome of BreezeERP implementation





Sales increased





Shop Visits per agent increased from less than 300 to more than 1600



Shelfie & finger print along with IMEI lock for verification created a seemless & automated attendance management





Capturing new shops and direct CRM integration increased number of leads (Shops) and consequently the order volume



Idle time for each agent on the field reduced to less than 5 mins.

SMS/Whatsapp integration made adhoc communication streamlines



Reimbursement capping with photo proof and approval hierarchy reduced reimbursement expense by 50%

Permanent Journey Plan (PJP) and tracking provided actionable insights to expand ROI



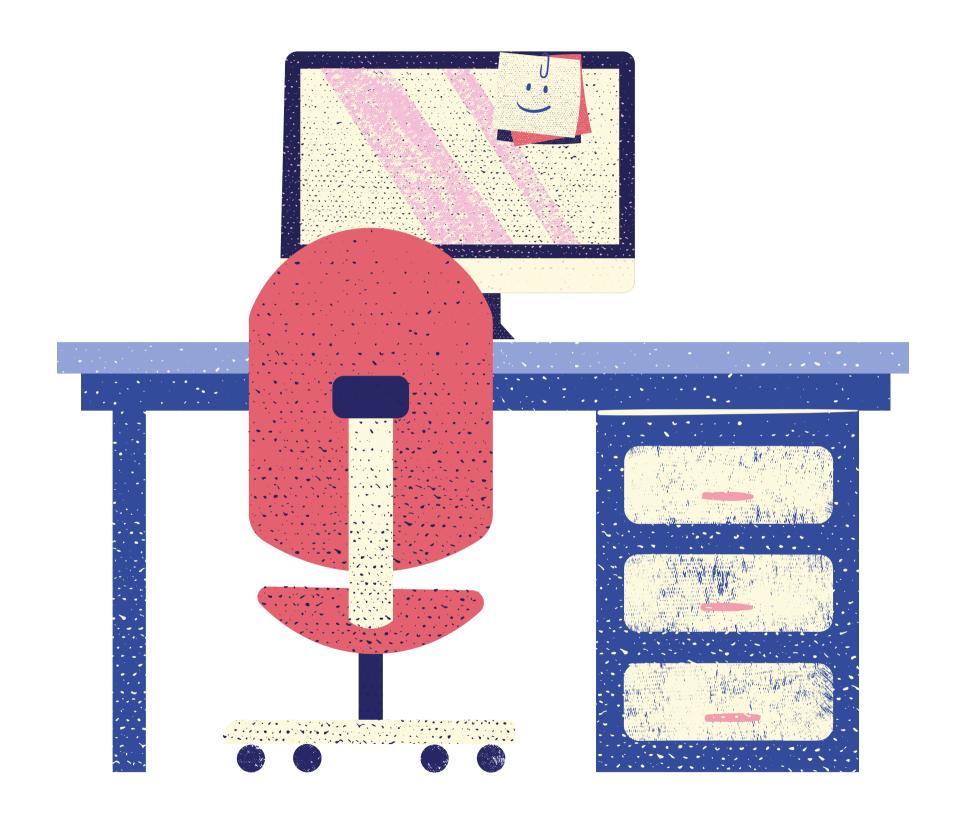


By providing visibility of collection due to a shop, helped the organisation to churn defaulters and increase ROI



Integration with MIS provided greater clarity and visibility on KPI & performance createing strong roadmap for the future





Successful implementation with custom integration & training in



A Digital ERP

NOW YOU DON'T NEED TO WORRY ABOUT LICENSING, INFRASTRUCTURE, IMPLEMENTATION, CUSTOMISATION AND SUPPORT WEIGHING ON YOUR EXPENSES.

YOU WOULD NOT MISS ANY OPPORTUNITY IN INCREASING YOUR REVENUE, WITH A COMPLETE VISIBILITY AND CONTROL ON YOUR BUSINESS.

JOIN COMPANIES LIKE NORDUSK, MESCAB, ROLLICK, KARUNA GROUP IN IMPROVING YOUR BUSINESS OPERATION AND INCREASE PROFITABILITY.

Our Clients



Hahnemann



NorduskLED



Rollick



Mescab



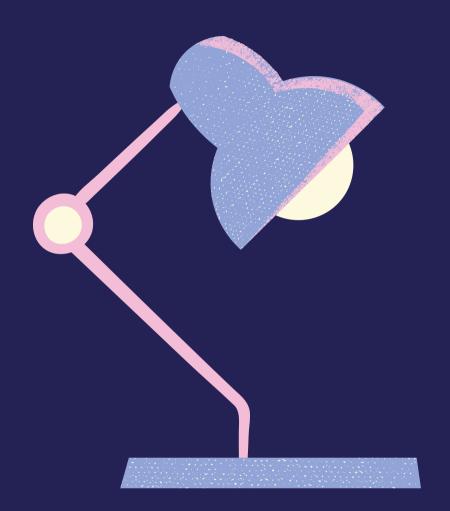
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